Essential	Reference	Paner C
Loocitia	11010101100	

GENERAL FUND - MEDIUM TERM FINANCIAL PLAN								
SL	JMMARY M	odel after C	ouncil					
	2009/10 Actual	2010/11	2011/12	2012/13	2013/14	2014/15		
	£'000	£'000	£'000	£'000	£'000	£'000		
Net Cost of Services	18,444	18,889	16,143	16,702	17,581	18,535		
Interest Payments	675	662	662	662	662	662		
Interest & Investment Income	-2,481	-1,650	-1,175	-1,422	-1,620	-1,947		
Pensions Interest/Return on Assets	1,562	505	1,424	1,424	1,424	1,424		
Fees & Charges			-7	-131	-243	-357		
Growth Items			80	105	174	227		
Special Items			137	25				
Efficiency Savings			-1,121	-2,139	-2,660	-2,915		
Contribution of vacancies								
Balancing Figure								
One off Savings			-15	-15	-6	-15		
Known Changes			34	-154	-463	-514		
Planning Contingency				161	470	779		
RCCO/Internal Interest	29	26	26	26	26	26		
Net Expenditure	18,229	18,432	16,188	15,244	15,345	15,905		
Contribution to / from Earmarked	614	33	-124	249	249	249		
Reserves Contribution to/ from Interest								
Equalisation reserve	-1,019	-778	17	27	115	-72		
Cost of change Contingency			400	200				
Use of General Reserve	233	-41	-66		145			
Movement on Pension Reserve	-835	-34	-888	-888	-888	-888		
Net Expenditure after reserves	17,222	17,612	15,527	14,832	14,966	15,194		
Formula Grant/NNDR	-8,141	-8,182	-6,079	-5,306	-5,160	-5,100		
Council Tax Freeze Grant			-230	-230	-230	-230		
Local Area Agreement Grant	-217	-250						
Area Based Grant	-23							
Transfer (from)/to Collection Fund	131	16	31					
Demand on Collection Fund	8,972	9,196	9,249	9,296	9,576	9,864		
Council Taxbase	57,734	57,791	58,123	58,414	58,706	58,999		
Council Tax at Band D	155.41	159.13	159.13	159.13	163.11	167.19		
Percentage Increase		2.40%	0.00%	0.00%	2.50%	2.50%		

## OTHER KNOWN REDUCTIONS AND INCREASES

	<b>2011/12</b> £'000	<b>2012/13</b> £'000		<b>2014/15</b> £'000	
Causeway deal		-74		-74	
increase in pension costs				92	
Jackson Square Contract - Rent	75	83	91	99	
Income Shortfall 2009/10 reducing effect	-50	-100	-150	-150	
Changes to Terms and Conditions			-267	-440	
New Refuse, Recycling & Street Cleansing Contract		-100	-100	-100	
Joint Mgt team for Revenues and Benefits with Stevenage	-37	-37	-37	-37	
Post regraded in Revenues & Benefits		-2	-2	-2	
Markets - marketing & maintenance	6	6	6	28	
Annual Licence fee - Benefits System	40	40	40	40	
Additional plastic recyling - full year effect		22	22	22	
Homlessness grant continuation (reduction in income from 11	<mark>/1</mark> 2)	19	19	19	
Hertford Theatre Hydro Income		-11	-11	-11	
Total	34	(154)	(463)	(514)	

accountancy\$ on 'eastherts01' (I:)\all\Medium Term Plan 05-06\First Draft\\$mjtrbcnd.xls Known Changes 01/06/11

## Pay and Price Assumptions for Medium Term Financial Plan

Data Table	2008/09	2009/10	2010/11	2011/12	2012/13 2	2013/14	2014/15
Overall salary increase (Inclusive of eveything)*	4.75%	4.75%	0.65%	1.70%	1.45%	2.80%	3.15%
Members Allowances		0.00%	0.00%	2.68%	2.61%	1.80%	2.40%
Inflation	2.50%	2.50%	2.00%	2.10%	2.30%	2.60%	2.70%
NNDR	2.50%	3.00%	2.50%	2.50%	2.50%	2.50%	2.50%
Fuel	2.50%	5.00%	5.00%	2.50%	2.50%	2.50%	2.50%
Contract Index - All Contracts	3.50%	2.50%	2.00%	2.70%	2.70%	2.70%	2.70%
Contract Index - Street Cleansing	3.50%	2.50%	2.00%	2.70%	2.70%	2.70%	2.70%
Contract Index - Refuse Only	3.50%	2.50%	2.50%	3.20%	3.20%	3.20%	3.20%
Contract Index - Parking	3.00%	2.00%	1.50%	2.20%	2.20%	2.20%	2.20%
Contract Index - Leisure	2.50%	2.00%	1.50%	2.20%	2.20%	2.20%	2.20%
Contract Index - Community Meals	3.50%	3.00%	3.00%	3.70%	3.70%	3.70%	3.70%
Formula Grant/NNDR Redistribution	1.00%	0.50%	0.50%	-5.00%	-5.00%	-5.00%	-5.00%
Tax Base Increase	0.50%	0.50%	0.50%	0.50%	0.50%	0.50%	0.50%
Income							
Increase for Fees & Charges	3.50%	3.50%	3.50%	2.50%	2.50%	2.50%	2.50%
Increase for car parks	5.00%	5.00%	5.00%	2.50%	2.50%	2.50%	2.50%
Interest on investment	5.30%	2.75%	2.46%	1.81%	2.30%	2.70%	3.30%
1. Street cleansing / Grounds Maintanence - April RPI app	lied in April						
2. Refuse & Recyling - April AEI (public sector) applied in A	August						
3. Parking - April RPIx applied in January							
4. Community Meals - April RPI applied in April (contract e	ends July '09)						
5. Leisure - January RPIx applied in January							
*Salary Increase							
Pay award original budget **	2.50	2.25	0.00	0.20		1.80	2.4
Pay allowance - incremets and local award	2.25 <b>4.75</b>	2.25 <b>4.50</b>	0.65 <b>0.65</b>	1.50 <b>1.70</b>		1.00 <b>2.80</b>	0.75 <b>3.15</b>
** Pay award actuals and now reflected in future plans	2.75	1.00	0.00			2.00	0.10

Savings	2011/12	2012/13	2013/14	2014/15	
ouvings	£	£	£	£	
Recommendations to Council					
CUSTOMER & COMMUNITY					
Community & Cultural					
Reduce funding for museum services HCC and partnership funding		-			
Customer & New Media		-			
Cancel free parking days at Christmas		-			
Ware Amwell End - Revision of rent payable by Hertford regional College for student car		-			
park spaces	-1,000				
Grange Paddocks Project	,				
Elm Road income	-7,500				
Postponing of Sunday Charging - income until 2011/12	.,				
INTERNAL SERVICES					
Democratic & Legal Services					
Reduce support for Chairman					
Total recommendations to Council	-8,500	0	0	0	
Other savings					
CUSTOMER & COMMUNITY					
Community & Cultural			17.000		
C&C - MOW		-45,761	-15,269		
Leisure Savings		-86,000	39,000	118,000	
Review minor grants		-12,500			
Castle Hall - new business plan (subject to approval)		-83,085	-57,671	-45,000	
Environment		-			
Do not replace Area Environment Inspector & delete lease van after 12 month contract					
expires		-30,000			
Delete Business Support Assistant Part Time Post FTE Grade 3 - 18.5 hours)		-12,175			
Delete Business Support Assistant Part Time Post FTE Grade 3 - 22.5 hours)		-12,922			
Reduce Recycling advertising and promotion budget		-31,300		1	
Customer & New Media					
Ware Amwell End - Revision of rent payable by Hertford regional College for student car					
park spaces		-1,000	-1,000		
Introduce On Street Charging					
Grange Paddocks Project					
Elm Road income		-10,000	-10,000		
Rye St/Grange Paddocks income		-50,000	-50,000		
Link Road resulting from redesignation as short stay		,•	-50,000		
			-56,000		

Grange Paddocks Project - Resident permit income		-2,500	-2,500		
NEIGHBOURHOOD SERVICES					
Planning & Building Control					
Cessation or very minimal provision of remaining discretionary elements of service		-71,305	-71,305		
CHIEF EXECUTIVE		_			
Strateic Direction & Corporate Support Team					
Restructuring within Strategic Direction		-16,041	-16,041		
INTERNAL SERVICES		_			
Democratic & Legal Services					
Land Charges - staffing reductions		-4,000	-23,000		
People & Organisational Services		_			
Reduction in corporate training budget pro rata to staff reduction			-6,000		
Financial Support Services		-			
Phased reduction in hours of estates staffing		-16,000	-15,000	-15,000	
Dusiness Sunnett Semilas		_			
Business Support Services Staffing efficiencies on completion of C3W programme		-56,090			
		-50,090			
Revenues & Benefits		—			
Invest to save option		-64,000	-64,000		
Total other savings	0	-604,679	-398,786	58,000	
	0	-004,079	-390,700	56,000	
Review of 09/10 outturn		-			
Community Safety - reduction in supplies & services	-5,000				
Total review of 09/10 outturn	-5,000	0	0	0	
	0,000	·			
2011/12 budget round additional savings					
CHIEF EXECUTIVE		_			
Strateic Direction & Corporate Support Team					
Public Consultation Budget reduction to base	-14,000				
Deletion of Graduate Trainee post	-15,000				
Reduction of Supplies & Services	-1,000	_			
Reduce performance and communications activity	-85,000				

INTERNAL SERVICES					
Reduce and consolidate manangement resources	-75,000	_			
Human Resources		-			
Reduce HR support	-20,000	-60,000		1	
Business Support Services		_			
Internal Audit efficiencies from partnership working	-15,000	-30,000			
Restructuring within facilities services	-70,000	-50,000			
Reduce ICT contract payment	-30,000				
Restate property budgets		-13,000			
Revenues & Benefits		_			
Further shared service savings	-36,000				
Discretionary Rate Relief		-30,000			
Reductions in supplies & services - printing	-11,000	,			
Increase in recoverable overpayments of Housing Benefits	-100,000				
	,	-			
Financial Support Services		_			
Review of Financial Support Services				-40,000	
Democratic & Legal Support Services		_			
Efficiency measures for electoral canvass				-13,000	
Restructuring of Democratic & Legal Services		-4,000	-23,000	10,000	
		-4,000	20,000		
NEIGHBOURHOOD SERVICES		_			
Planning & Building Control					
Building control fees		-50,000	-50,000	-50,000	
Development Control BPI led savings				-22,000	
DC miscellaneous costs		-10,000	-10,000		
Planning administration			400.000	-68,000	
LDF funding		-10,000	-100,000		
Planning policy resources			-12,000		
Health & Housing		_			
Restructuring the services delivered by Licensing, Community Safety and Environmental					
Health leading to a reduction in resources	-100,000			-106,000	
Cease funding Hsg Improvement Agency core & associated services	,				
- cease Hsg Advice		-5,000			
- cease Handyperson service		-16,000			
- cease funding HIA core and associated services		-33,000			
Reduce hours of Hsg Dev Officer and increase fees	-13,000	,			
Scale back rent support scheme	,				
Reduction in housing resouces	-54,000				
Community Sofaty					
Community Safety					

Set taxi licence fees to recover full costs	-13,000	-13,000	-14,000	-14,000	
Taxi marshals - withdrawl of funding	-5,000				
Cease contribution to PCSO's (As per 8/02/11 Executive decision moved from 11/12 to			, i i i i i i i i i i i i i i i i i i i	, in the second s	
12/13)		-46,000			
CUSTOMER & COMMUNITY					
Environment					
Reduce ancillary admin spend for Environmental Services	-3,000				
Reduce ancillary admin spend for Community & Cultural	-4,000				
Additional Income from sale of recycleables	-200,000				
Reduce total staff support across Environmental Services	-20,000				
Review / reduce level of environmental coordination and advice	-25,000	-25,000			
increase charges for bulky waste collection service	-10,000				
Join the Consortium contract for the provision of textile banks	-30,000				
Community & Cultural					
Reduce and consolidate senior management resource	-60,000				
Rationalise and consolidate the range of community and culture activites and projects	44.000	44.000			
undertaken	-41,000	-41,000			
Review the Hertford Theatre management structure	-7,000	-15,000			
Reduce total spend on Community & Culture, grants, subscriptions & discretionary	00.000				
commissioning by approx 5%	-20,000				
Customer Convises & New Media					
Customer Services & New Media Reduce / consolidate ongoing web support	15 000				
Reduce / consolidate origoning web support	-15,000				
Corporate costs					
Reduce corporate management	-15,000	-50,000			
	10,000	00,000	1		
Deletion of existing savings options in the MTFP replaced by items above					
Planning Service	) together these	87,000	87,000		
Strategic Direction	) add up to £87K		,		
	,				
	-1,107,000	-414,000	-122,000	-313,000	
Total Savings	-1,120,500	-1,018,679	-520,786	-255,000	
<b>∪</b> -	,	,, <b>.</b>			
	-1,120,500	-2 139 179	-2,659,965	-2,914,965	
	-1,120,000	-2,100,179	2,000,000	2,017,000	

One Off Savings	2011/12	2012/13	2013/14	2014/15	
	£	£	£	£	
INTERNAL SERVICES		-			
Financial Support Services					
Rural Development Project Income Stream		-5,000			
Total	0	-5,000	0	0	
Review of 09/10 outturn CHIEF EXECUTIVE		-			
Strategic Direction					
Public Consultation & Research		-9,700	-5,700	-14,700	
Total	0	-9,700	-5,700	-14,700	
Agreed at 8 February 2011 Executive CCTV - Developer contribution (removed from 2011/12 f&o	c) -14,700	-			
	,	-			
Total	-14,700				
Total one off savings	-14,700	-14,700	-5,700	-14,700	

Special Items	2011/12	2012/13	2013/14		
	£	£	£		
		_			
CUSTOMER & COMMUNITY Community & Cultural					
LSP	60,000				
Customer & New Media Consultancy re parking retender	12,000				
Grange Paddocks Project -	6,300	0	0		
Grange Paddocks Project - Resident permit	20,000	0	0		
Total	98,300	0	0	0	
Review of 09/10 outturn					
Bldg Control - Supplements	9,000	9,000	0	0	
Dev Plans - Supplements Dev Control - Supplements	6,500 9,000	6,500 9,000	0 0	0 0	
	3,000	3,000	0	U	
Total	24,500	24,500	0	0	
Agreed at Council 23 February 2011					
leaf clearance (11/12 only)	14,000 <b>14,000</b>	0	0	0	
Total SIs	136,800	24,500	0	0	
		-			

Growth	2011/12	2012/13	2013/14	2014/15	
	£	£	£	£	
		_			
CUSTOMER & COMMUNITY		_			
Customer & New Media		_			
On Street Charging - Maintenance and Monitoring of Pay and Display Machines		_			
Sunday & Bank Holiday charging					
Grange Paddocks Project - Rebate to Leisure Centre Users			40,000		
Grange Paddocks Project - Maintenance of pay and display machines			3,600		
Hartham Lane car park extension - Maintenance and monitoring of pay and display machines	250				
Environment		-			
Refuse Service - Property Growth				53,000	
	25.000	25.000	25.000		
Growth from capital programme	25,000	25,000	25,000		
Total	25,250	25,000	68,600	53,000	
Review of 09/10 outturn					
Dev Control - Appeals & Consultancy	50,000	0	0	0	
Total	50,000	0	0	0	
		-	•	•	
Agreed at 8 February 2011 Executive		_			
Part of the savings from deleting support for non statutory meetings approved by the Council in		_			
September be redirected to support for member development	5,000				
	5,000	0	0	0	
Total Growth	80,250	25,000	68,600	53,000	
Cumulative Total Growth		_			
	80,250	105,250	173,850	226,850	